

CLAIMS BUSINESS MANAGER – WOODLAND HILLS, CA - 5772

You will work closely with the Property Claims Leadership Team to support them in setting and implementing the Property Claims strategy by leveraging data through reporting and analysis. You will perform sophisticated, comprehensive claims operational data analysis requiring advanced business and analytical skills.

Regularly review data and reach out to stakeholders in other lines of business and the management company. Work closely with Sr. Field Leaders and executive management in own department to set and implement strategy. The position will be responsible for the entire line of business, have supervisory responsibility and report to a Home Office Director or Vice President.

DUTIES:

This position applies analytical and statistical concepts in the analysis of data for Functional Directors and LOB leaders.

Analyzes problems from multiple perspectives considering multiple stakeholders.

Requires an advanced understanding of the business (financial, indemnity, expenses, objectives, key performance indicators, personnel, operations, strategic planning) Development of reports and presentations for LOB Leadership. Utilizes logic and reasoning to effectively create and assess solution options to complex issues.

Applies multiple reporting platforms/data sources when considering costs, benefits, risks, timeliness and chances of success.

Develops and coordinates consolidated reporting for executive management and functional leadership.

Leads Claims Business special project teams and coordinates activities with other members of the team in order to insure business objectives are being met.

Manages an assigned team of employees. Guides employees in critical thinking, decision making and problem solving. Development and mentoring of people within the group as well as other areas of the Company who have an interest in joining the team.

QUALIFICATIONS:

4-year college degree. Completion of or actively pursuing a major insurance or financial designation.

Demonstrated advanced analytical and reporting skills.

Technically advanced in using Microsoft Excel and PowerPoint.

Competent in Finance & Business Intelligence Systems.

Understanding of Statistical analysis and Analytical concepts.